

My Credit Score FAQ's

My Credit Score, available in mobile banking or online banking and is a free service to help you understand your current credit score, give access to your full credit report, provide credit monitoring alerts, show you how you can improve it and see ways you can save money.

What Is My Credit Score?

My Credit Score is a comprehensive Credit Score program offered by CSB that helps you stay on top of your credit. You get your latest credit report, an understanding of key factors that impact the score, and see the most up to date offers that could help you save.

My Credit Score also monitors your credit report daily and informs you by email if there are any big changes detected such as: a new account being opened, change in address or employment, a delinquency has been reported or an inquiry has been made. Monitoring helps users keep an eye out for identity theft.

Is There A Fee?

No. My Credit Score is entirely free and no credit card information is required to register.

How often is my credit score updated?

As long as you are a regular mobile app user, your credit score will be updated every month and displayed in the mobile app. You can click "refresh score" as frequently as every day by navigating to the detailed My Credit Score site from within the mobile app.

